

Previous version, valid from 7 October 2026 to 7 October 2026. You can find the current version here: [Privacy Policy](#).

Privacy Policy

Version of October 2026 · applies to the RecSimple app, the customer account, the licence server and the website recsimple.com · Translation for information; the [German version](#) is binding.

In short. Your recordings and settings stay on your device. For your account and subscription we process only what is necessary. Payments are handled by Stripe. There is no advertising, tracking or analytics.

1. Controller

Smartbit SG OG, Krakaudorf 115g, 8854 Krakau, Austria
e-mail office@smartbit.at

2. The app on your device

Recordings, settings and credentials stay on your device. The microphone is used for recording and for the level meter; you can revoke the permission in the Windows settings. The app sends no usage or diagnostic data.

3. Customer account and licence

Using RecSimple requires a customer account. For it we process your e-mail address, your password, the account language you have chosen, the status of your subscription and the registered devices. For each device we store a randomly generated device identifier, the device name (the computer name that the app transmits when you sign in and that you see in the device list of your customer account) and the time of the last licence check. The

purpose is the performance of the contract with you, including the e-mails required for it (Art. 6(1)(b) GDPR); protection against abuse is based on our legitimate interest (Art. 6(1)(f) GDPR). For this purpose the licence server processes your IP address briefly in memory to limit the number of requests; it is not stored. We delete the data when you delete the account. So that the free trial period is available only once per person, we store two pseudonymised identifiers: a hash of your e-mail address and a hash of the identifier that Stripe generates for your payment card. Both remain stored after the account has been deleted, for as long as we offer a free trial. Withdrawal declarations are retained for seven years (section 132 Austrian Federal Fiscal Code, Art. 6(1)(c) GDPR). RecSimple cannot be used without an e-mail address.

4. Payment via Stripe

Subscriptions are processed by Stripe. You enter your payment details directly with Stripe; we receive no card or bank details. We transmit to Stripe your e-mail address, the internal number of your customer account, the account language and the chosen plan. Stripe processes partly on our behalf and partly under its own responsibility (stripe.com/en-at/privacy) and may transfer data outside the EEA, based on the EU standard contractual clauses; a copy is available on request at the e-mail address above. Invoice data is retained for seven years. Legal basis: Art. 6(1)(b) and (c) GDPR.

5. Signing in with Google or Microsoft

If you choose this option, the provider gives us a user identifier and your e-mail address. The provider's own privacy policy applies to the sign-in itself: [Google](#) or [Microsoft](#). Our legal basis: Art. 6(1)(b) GDPR.

6. Web customer account

Signing in to the web customer account sets a technically necessary session cookie (section 165(3) Austrian Telecommunications Act 2021, Art. 6(1)(b) GDPR).

7. Recipients

The licence server and the website are operated by hosting providers in the EU (data processing under Art. 28 GDPR). The other recipients are Stripe (section 4) and, if you choose them, Google or Microsoft (section 5). We do not transfer data to third countries

ourselves; when you pay via Stripe (section 4) or sign in with Google or Microsoft (section 5), those providers may transfer data.

8. This website

recsimple.com sets no cookies. The web server records access data for technical reasons to operate and secure the site (Art. 6(1)(f) GDPR); the logs are deleted after 14 days at the latest.

9. Your rights

You have the right of access to your stored data (Art. 15 GDPR), to rectification (Art. 16), erasure (Art. 17), restriction of processing (Art. 18) and data portability (Art. 20). Please contact office@smartbit.at. You can also delete your account and devices yourself at any time in the web customer account.

Right to object. You may object at any time, on grounds relating to your particular situation, to processing based on our legitimate interest (sections 3 and 8) (Art. 21 GDPR).

If you believe that the processing infringes data protection law, you can lodge a complaint with the Austrian Data Protection Authority (dsb.gv.at). No automated decision-making, including profiling, takes place.

10. Changes

If functions, providers or the law change, we adapt this policy. The current version is available at recsimple.com/rechtliches/datenschutz-en.html; the date above shows the version.

[RecSimple](#) [Read the privacy policy](#) [Read the terms and conditions](#)

[Read the withdrawal instructions](#) [Withdraw from subscription](#) [View the legal notice](#)

[Get in touch](#)